

# Solver Certification FAQs



Question: Is there a cost to get certified?

Answer: Certification is free to all partners and any customers who have an eLearning subscription.

Question: How do I access the certification?

Answer: Log in to the [Solver Academy](#) and read the desired certification preparation guide.

Question: How many exams are there?

Answer: There are two exams, one of which is true/false/multiple choice while the second is a practical exam requiring the examinee to perform a specific task. Refer to the certification preparation guide within the Solver Academy for further details.

Question: How do I prepare for the exams?

Answer: Refer to the certification preparation guide within the Solver Academy for further details.

Question: I have significant experience with BI360, am I required to complete the training courses?

Answer: You are not required to complete the training; however, you are required to pass the final exams. Students are allowed three attempts at passing, with 10 calendar days between attempts.

Question: What is the passing score required on the exams?

Answer: Refer to the certification preparation guide within the Solver Academy for further details.

Question: What version of the software is used?

Answer: BI360 Private Host and BI360 Cloud is required for all partners. If a customer is running version 4x, they may request a version 4x environment for the practical portion of the final exam.

Question: What will I receive after becoming certified?

Answer: An official Solver Certified digital badge.

Question: Can I share my digital badge on LinkedIn or other social media sites?

Answer: Yes, digital badges can be shared on LinkedIn and other social media sites.



**NOTE:** Email [Training@SolverGlobal.com](mailto:Training@SolverGlobal.com) should you have any further questions.